

FREQUENTLY ASKED QUESTIONS

How much more will members pay?

For standard residential service, there will be a \$5.99 increase to the residential Customer Charge, which covers fixed costs such as infrastructure and maintenance. The residential Customer Charge will be increased from \$24.31 to \$30.30 on your bill. Commercial, solar, time of use, and demand services could see a combination of slight increases in customer charge, energy rates, and demand charges.

Why does the Cooperative need to change rates?

Fixed costs include distribution infrastructure such as wires, poles, transformers, meters, operations, repairs, and maintenance, etc. and have increased an average of 99% since 2020. These costs are what is needed for MEC to provide electricity to you whether you have any kWh usage or not. Mohave Electric has filed a rate case to account for the changes in costs and to allow us to continue to invest in our energy grid. Since our last Cost of Service Study in 2021, we have invested \$15,285,962 in distribution systems, renewable energy facilities, and long-term power supplies.

What is a Customer Charge?

Mohave Electric provides electricity to more than 38,000 members over 1,571 miles of line, with a service area of nearly 1,300 square miles across parts of three counties. The Customer Charge is the members' share of our fixed costs represented by wires, poles, transformers, repairs, meters etc., as well as support infrastructure that is needed to provide power to our members.

How long will the rate case take to be completed?

MEC is requesting a streamlined rate case and anticipates the Arizona Corporation Commission will review the application in Spring 2026 with rates going into effect shortly thereafter.

I use Prepay. What does this mean for my bill?

Prepaid daily rates will be increased by 20¢ per day to cover the increase in the Customer Charge.

What if members have questions or would like to see the rate case application?

Members are welcome to complete a Member Request Form and provide to Member Service to view the rate case application details in person. Also, the application is available at www.mohaveelectric.com; go to Quick Links and select Rate Case 2025. Member Service can be reached at 928-763-1100 or at 928 Hancock Rd. in Bullhead City.



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An Electric Cooperative is owned by the members, governed by a member-elected Board of Directors, and operates as a not-for-profit corporation, so why does MEC need approval from the ACC to change fees and rates to cover their operating expenses?

Despite our status as a cooperative, MEC still falls under the regulation of the Arizona Corporation Commission (ACC) by virtue of the Arizona Constitution. Article 15 of the state constitution states that the ACC is to adopt rules and regulations thereby functioning in a Legislative capacity, and they also act in a Judicial capacity sitting as a tribunal and making decision in important matters (like rate cases).

How do MEC's residential bills rank among other electric utilities?

MEC has the lowest monthly costs compared to other AZ member-owned electric providers and other investor-owned utilities. With the proposed rate case and the Customer Charge increases, MEC still remains the lowest in the state in total monthly costs since our residential energy rates are not changing.

Average monthly residential member usage is 974 kWh. Currently, with MEC's energy rates, customer charge, and purchased power adjustor, our cost is \$111.08. Under the proposed rates and charges, that new cost would increase to \$117.07. So, let's compare that to other electrical utilities in the area. For Unisource, it would be \$169.23, NV Energy would be \$125.82 and if you had APS under their proposed rate case would be \$175.20.

When can we expect to see the new rates?

The new rates would be implemented in the Spring 2026 billing.

Rate Case Timeline

FIRST STEP

September | MEC Files Rate Case

September | Letter and First Class Mail Notification to Members

October | Townhall Meetings with Members

Spring 2026 | ACC Review and Approval

Spring 2026 | New Rates Implemented

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MOHAVE



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A Touchstone Energy® Cooperative 