



*"Easy Pay takes the stress out of bill paying so that you can enjoy your time doing those important things in life."*



**Q: How does Mohave Easy Pay work?**

A: Each month on the day your payment is due, Mohave Electric drafts a payment from the bank account you specify for the exact amount of your bill. The amount is deducted from your checking account and is applied to your electric bill. You will continue to get a paper bill in the mail with detailed account and payment information. Your regular bank statement will also reflect the transaction. The automatic recurring payment will continue until you request to discontinue Easy Pay.

**Q: What if I disagree with the bill?**

A: You must contact Mohave Electric about billing questions prior to the due date on the bill. If we can't resolve the matter by the scheduled bank draft date, your account will be removed from Mohave Easy Pay for the billing cycle involved, than reinstated automatically.

**Q: How do I enroll in Mohave Easy Pay?**

A: You can enroll in Easy Pay by completing the authorization form on the other side of this brochure, attach a voided check and return with your bill payment or return to the Member Service Office, 928 Hancock Road, Bullhead City.

You can also sign up for Easy Pay with Smart Hub online bill pay. Go to [www.mohaveelectric.com](http://www.mohaveelectric.com), click on **Easy Pay** under Quick Links. The first time you must register as a new user. After you've set up your account, simply click **Pay My Bill**, select **Auto Pay Accounts** and enter the credit card or checking account information. The draft will be completed automatically in the future until you discontinue Easy Pay.

**Q: If I have more than one service under the same customer number, do I need to complete a form for each service?**

A: Yes. You must enroll separately for each service location.

**Q: How do I discontinue Mohave Easy Pay?**

A: You can discontinue Easy Pay at any time... online, by phone or at our Member Service Office.

**Easy Pay activation takes 30 to 60 days. Stop paying directly only when your electric bill contains the message: "BANK DRAFTED. DO NOT PAY."**



**FREE Automatic Withdrawal Bill Payment Service**

**Customer Information**

PLEASE PRINT

Name \_\_\_\_\_

Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Work Phone (\_\_\_\_) \_\_\_\_\_ Home Phone (\_\_\_\_) \_\_\_\_\_

Mohave Electric Account Number \_\_\_\_\_

**Bank Information**

Financial Institution \_\_\_\_\_

Checking Account # \_\_\_\_\_



**A Voided Check Must Be Included With This Application**

**Authorization**

*I authorize Mohave Electric Cooperative, Inc. to instruct my financial institution to make my monthly electric bill payments from the account specified above. Payment will be made on the scheduled due date shown on my electric bill.*

*I understand that if I choose to discontinue this payment service, I must notify Mohave Electric Cooperative in writing at least ten (10) days prior to the scheduled due date.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

Attach a voided check and return with your bill payment or return to the Member Service Office at 928 Hancock Road, Bullhead City.

