

Outage Preparedness Helpful Tips During Monsoon Season



Have multiple flashlights available and stored in an easily accessed location.



Keep extra batteries in a cool, dry location.



Keep the refrigerator and freezer closed.



If you need electricity to pump water into your house, be sure to have extra water available.



Keep important electronic devices connected to a battery-backup power strip to provide time to safely power down.



Secure car ports & outdoor items such as furniture and awnings.



Trim Trees.



If you are outdoors and a storm appears, seek shelter immediately. A house may provide the best protection.



A shed or picnic-type shelter is not considered safe. If a structure is unavailable, a car with a metal roof may be the best option.



If caught with no shelter, avoid high ground, water, and tall isolated trees.



Do not take a bath or shower during an active thunderstorm or 30 minutes after.



Stay away from electrical devices & plumbing and stay clear of windows during an active thunderstorm or 30 minutes after.

Our commitment today, and in the future, is to our members.



Generator DOs and DON'Ts

- DO** Place the generator 15 feet from the house and away from open doors and windows.
- DO** Keep extra fuel in a cool, dry location, not in the home.
- DO** Let the generator cool before adding fuel.
- DO** Install battery operated carbon monoxide detectors.
- DO** Operate generator on level surfaces where it is not exposed to excessive moisture, dirt, or dust.
- DO NOT** Run a generator indoors. Deadly carbon monoxide can build up & accounts for most generator-use deaths.
- DO NOT** Overload the generator.
- DO NOT** Fuel while generator is operating.
- DO NOT** Backfeed. This involves plugging a generator directly into a home's wiring through an outlet. Backfeeding not only sends electricity to the house, but back through the lines and can electrocute utility line workers making repairs or a neighbor who comes across a fallen line. In addition, this can also permanently damage household electronic devices.

Scan for more DOs and DON'Ts during a Power Outage



Reporting & Restoring Outages

- 1. CALL 1-844-632-2667**
- 2. TEXT "OUTAGE" TO 55050**
from a number linked to your account
- 3. USE THE SMARTHUB® APP**
or log into SmartHub® at mohaveelectric.com

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